



Arkansas Towing and Recovery Board
900 West Capitol Avenue, Suite 400
Little Rock, AR 72201
Phone: 501-682-3801 Fax: 501-682-3589

Sarah Huckabee Sanders
Governor
Daryl Bassett
Secretary
Paul Burnett
Director

MINUTES

Arkansas Towing & Recovery Board • December 12th, 2023

The Arkansas Towing & Recovery Board convened on Tuesday, December 12th, at 9:30 a.m. The meeting was held on the fourth floor of the Arkansas Towing & Recovery Board office at 900 W. Capitol, Suite 400, Little Rock, Arkansas, 72201.

Chair Joe Spadoni called the meeting to order at 9:30 a.m. with roll call; Joe Spadoni, Matt Ross Vice Chair, Chad Tillery, Ronnie Adcock, Tom Brown, Tad Bokker, Wayne Edwards, Scott DeMott, and Jerry Vint were present. Also, in attendance were Director Paul Burnett, Investigators Sheila Johnson, and Joseph Rowe. Deputy Attorney General Doralee Chandler and David Spradling from IT Department for ADLL were the guests in attendance.

Consent Agreements/Offer of Settlement.

Doralee Chander presented all the Consent agreements.

2023-06004: Phillips Brothers Towing & Recovery of NLR. North Little Rock, Yancy Price/ Hinojosa Complaint. Civil Penalty \$500.00 to be paid to the Board within sixty (60) days of receipt of this Consent Agreement and complete training with the agency on the deficiencies set out in the Findings of Fact 2-12. Motion by Ross. Second by Brown. Motion carried 9-0.

2023-0801: Action Towing & Recovery LLC of Sheridan, Michael Beene/Davis law Complaintive. Civil Penalty \$250.00 and the amount of \$337.50 plus Tax to be paid back to the complainant. Motin by Ross to accept the agreement. Second by Brown. Motion carried 9-0.

2023-06012: Action Wrecker Service of Little Rock, Seth/ Patrick Mcintire/ Larry Porter complaint. After being presented by Doralee Chandler the board wanted to this to be brought before a full Board hearing to ensure compliance when using Tow Books. Motion by Ross. Second by Bokker. Motion carried 9-0. This will be set for a hearing.

2023-0708: Freddy's Wrecker INC. of Fort Smith, Freddy& Tiffany Lewis/Peter Hunter Complaint. The Board denied the Consent Agreement. On a Motion by Brown to bring this before the Board for a full hearing. Second by Vint. Motion carried 9-0.

2023-06021: CVT Towing & Recovery of Pea Ridge, Vickie Hilburn/ Cydnee Warner Complaint. The Board denied the Consent Agreement. On a Motion by Vint to bring this before the Board for a full hearing. Second by Brown. Motion carried 9-0.

2023-0702: Burks& Mahoney of Hot Springs, Diane Woods/Tara Coombs Complaint. Investigator Rowe presented the Offer of Settlement to the Board. Ms. Woods waived her right to a hearing and agreed to pay a civil penalty for her violation of \$300.00 to be paid to the Board. Motion by Vint to accept as presented. Second by Tilley. Motion carried 9-0.

Disciplinary Hearing. None for this Board Meeting.

Chair Joe Spadoni was given the October 31st minutes to be consider for approval. The minutes were approved on a motion by Ross. Second by Tilley. Motion carried 9-0.

Treasurer Report was given by Brown. Motion to accept the report by Tillery. Second by Vint. Motion carried 9-0

On-Going Business / Staff Reports

1. Complaint Report and Investigative Notes – Director Paul Burnett, updated the board on complaints since April through December. Since April the Board has received 103 complaints. 58 have been closed, there are 45 active complaints. After the Consent agreements and hearings in January this will only leave 24 open complaints plus any new complaints filed after this report.
2. Director Burnett advised the Board was running 2 to 3 months behind on permits and licenses before he took over as Director in April. Director Burnett advised the Board that we are running approximately a 2 week turn around on permits and licenses if the company turns everything in Somer needs to process them.
3. Legal Update-Doralee Chandler, Deputy Attorney General. Doralee gave an update on the case involving ATRB. Doralee also talked about the issue with permitting and licensing trailers and pickup trucks to perform tows as a tow company. Doralee advised the Board her and Director Burnett would work on getting the language to change the rule to address the is issue.
4. Doralee also advised and update for the A1 Recovery cased file by Kitty Cone on behalf of Terry Wyatt.

New Business

The Board was wanting to elect a committee to look at the permitting and licensing of trailers and pickup trucks. However, after the discussion with Doralee and Director Burnett on getting language drafted to address this issue, the Board was ok to not elect a committee.

Motion by Brown to adjourn. Second by Edwards. Carried 9-0

With no other business the meeting adjourned at 10:58 a.m.

Signed _____
Joe Spadoni, Chair

Attest _____
Paul Burnett, Director

Approved _____ (Date)