

MINUTES OF THE ARKANSAS MOTOR VEHICLE COMMISSION

**Business Meeting
101 East Capitol Avenue, Suite 204
Little Rock, Arkansas**

July 21st, 2010

The regularly scheduled meeting of the Arkansas Motor Vehicle Commission was called to order at 9:30 a.m. by Chairman Joe Morgan. Staff present were Executive Director Greg Kirkpatrick, License Supervisor Vicki Wright, Fiscal Manager Jennifer Padgett, Investigators Otis Hogan and Danny Holmes, and Legal Counsel Arnold Jochums. All Commissioners were present. Visitor's present included Bennie Ryburn, Kevin Lewis representing Pep Boys Auto, Hearing Officer Kendra Akin-Jones and Court Reporter Susan Whitson were also in attendance.

The minutes from July 21, 2010, were reviewed and approved as written.

Mr. Kirkpatrick discussed Ford Motor Company's response letter regarding Ford's implementation of a thirty (30) day time limit on warranty claims. Ford agreed not to enforce this limit because the Commission deemed it in violation of Ark. Code Ann. § 23-112-313.

The Commission held H#10-005 AMVC vs. Pep Boys Auto. After hearing testimony from Commission Investigators and reviewing evidence presented in the case, the Commission found Pep Boys Auto violated Commission statutes by not providing required diagnostic work, as well as warranty repair, service, and labor at its licensed location on the product it currently displays and offers for sale. Pep Boys license has been suspended until they are able to demonstrate to the Commission that they are offering and providing diagnostic work, warranty repair, service and labor at Pep Boys Auto# 0191 located at 4228 E. McCain Boulevard, North Little Rock, Arkansas, in accordance with Arkansas Motor Vehicle Commission statutes and rules.

Chairman Morgan announced the Commissioners would be receiving a courtesy license plate for the front of their vehicles that represented they were a member of the Commission Board.

The meeting was then adjourned by Chairman Morgan.

These minutes are subject to approval by
The Arkansas Motor Vehicle Commission

Joe Morgan, Chairman
Bobby Ferguson, Vice Chairman
Joy Blankenship, Secretary