

AGENDA

COMMISSION BUSINESS MEETING

Commission Members

Chairman Joy Blankenship, Pine Bluff;
Commissioners: Jean Campbell, Fort Smith; Foster Davis, Russellville; Jimmy Jones, Fordyce;
Duane Neal, Bentonville; Mitch Ward, Heber Springs/Malvern; Rick Whitten, Gentry; Michael Moix, Faulkner;
Scott Wood, Batesville

Meeting Agenda:

1. **Time:** 9:30 a.m. via Zoom Meeting
2. **Place:** Zoom Link in email attached
3. **Call to Order & Opening Remarks**
4. **Approval of the Minutes for Monday, February 15, 2021 Teleconference and Thursday, March 25, 2021 ETGP Subcommittee Teleconference***
5. **Approval of the Meeting Expenditures for the Current Meeting***
6. **Reports/Information Items**
 - A. **Director's Report-Sandy Stroope**
 - i. Monthly License Activity Report
 - ii. Summary of Revenue
 - iii. Investigation Summary
 - iv. Consumer Assistance Report
 - B. **Legal Counsel's Report-Julie Chavis & Sandy Stroope**
 - i. Legal Briefings
 - ii. Ad Hoc Findings/ Approval of Ad Hoc recommendations
7. **Action/Discussion Items**
 - A. AMVC ETGP Subcommittee Recommendations
 - B. HB 1355/ Act 504 Removes Salesperson License- creates Automotive Technologists Education Grant Fund. Signed 4/1/21
8. **Next Meeting Confirmation/Adjournment**
 - A. **May 19, 2021**

Type	Description	Actual Rev	Records	Certs
FR2021	Franchise Motor Vehicle Dealer - Renewal	\$28,900.00	295	289
LBR2021	Lessor Branch -- Renewal	\$2,500.00	50	50
LI2021	Lessor (Primary) - Initial	\$200.00	2	2
LR2021	Lessor (Primary) -- Renewal	\$700.00	7	7
MBI-FY21	Manufacturer Branch -- Initial	\$900.00	1	1
MBR-FY21	Manufacturer Branch - Renewal	\$6,300.00	7	7
MI-FY21	Manufacturer -- Initial	\$5,400.00	6	6
MR-FY21	Manufacturer -- Renewal	\$82,800.00	92	92
MSC2020	Miscellaneous	\$75.00	2	2
MSC2021	Miscellaneous	\$292.25	2	2
PEN2020	Penalty	\$900.00	2	2
PEN2021	Penalty	\$400.00	16	16
SEP2021	Special Event Permit	\$230.00	4	4
SVR2021	Specialty Vehicle Dealer - Renewal	\$100.00	1	1
Total:		<u>\$540,102.25</u>	<u>6,183</u>	<u>6,049</u>

License and Financial Report

Monthly Summary of Revenue

Report Date Range: 7/1/2020 through 4/14/2021

Month	Revenue	Records	Trans Cnt
July 2020	\$371,395.00	863	863
August 2020	\$20,935.00	156	156
September 2020	\$8,340.00	138	138
October 2020	\$3,940.00	117	117
November 2020	\$42,438.55	1586	1586
December 2020	\$60,845.00	2433	2433
January 2021	\$12,577.50	481	481
February 2021	\$7,186.20	174	174
March 2021	\$11,425.00	196	196
April 2021	\$1,020.00	39	39
Totals:	\$540,102.25	6183	6183

Revenue Roll Up

For 7/1/2020 to 4/14/2021

Type	Description	Actual Rev	Records	Certs
		\$0.00	2	0
CA2020	Cycle/ATV - Additional Certificate	\$0.00	10	10
CA2021	Cycle/ATV -- Additional Certificate	\$0.00	7	7
CI2020	Cycle ATV - Initial	\$200.00	2	2
CI2021	Cycle ATV - Initial	\$1,300.00	13	13
CR2020	Cycle/ATV - Renewal	\$0.00	2	0
CR2021	Cycle/ATV - Renewal	\$19,200.00	196	192
DA-FY21	Distributor --Additional Certificate	\$0.00	3	3
DBR-FY21	Distributor Branch - Renewal	\$8,100.00	9	9
DI-FY21	Distributor -- Initial	\$4,500.00	5	5
DR-FY21	Distributor -- Renewal	\$56,700.00	63	63
EFA2020	Franchise Employee - Additional Certificate	\$0.00	1	1
EFA2021	Franchise Employee - Additional Certificate	\$0.00	21	21
EFC2020	Franchise Employee - Certificate Reprint	\$160.00	16	16
EFC2021	Franchise Employee - Certificate Reprint	\$120.00	12	12
EFI2020	Franchise Employee - Initial	\$5,175.00	355	345
EFI2021	Franchise Employee - Initial	\$7,275.00	503	485
EFR2020	Franchise Employee - Renewal	\$1,515.00	109	101
EFR2021	Franchise Employee - Renewal	\$54,360.00	3704	3624
ERA-FY21	Representative--Additional Certificate	\$0.00	1	1
ERI-FY21	Representative -- Initial	\$37,200.00	93	93
ERR-FY21	Representative -- Renewal	\$212,800.00	536	532
FA2020	Franchise Motor Vehicle Dealer - Adtl. Cer	\$0.00	2	2
FA2021	Franchise Motor Vehicle Dealer - Adtl. Cer	\$0.00	7	7
FBR2021	Franchise Motor Vehicle Dealer Br. - Renew	\$200.00	8	8
FI2020	Franchise Motor Vehicle Dealer - Initial	\$800.00	8	8
FI2021	Franchise Motor Vehicle Dealer - Initial	\$800.00	8	8

March 2021 ACTIVITY REPORT

DEALER LINE(S) ADDED/TERMINATED:

Super Powersports—(C1245)

Riggs Outdoor---(Benton)---(C1156)

*Added BMS, Icebear & Bintelli products

*Sold Kawasaki line to Crain powersports—(C1271)

NEW DEALER LICENSE(S)

Bayird RV Outdoor & Marine---(Henderson)—(F1487)

Perfect Catch Marine---(Mtn. Home)—(C1272)

Crain Powersports of Benton---(C1271)

Mighty White Marine---(Augusta)---(C1273)

Willis Turf & Outdoor Eq.---Greenbrier—(C1274)

Phil's Auto & Transmission---Arkadelphia---(C1275)

Sunrise Marine & Motorsports---Rogers---(C1276)

*Keystone: RV's

*Tracker: UTV's

*Kawasaki: ATV's, MC's & UTV's

*Massimo: ATV's & UTV's

*Greenworks: UTV's

*Cub Cadet: UV's

*Kawaski, Suzuki & Yamaha: ATV's & MC's

NEW MANUFACTURER / DISTRIBUTOR / BRANCH LICENSE(S):

Suzuki USA, LLC---(10330D)

*Suzuki: ATV's & Motorcycles

2nd STAGE MANUFACTURER / CONVERTER LICENSE(S):

NEW LESSOR(S):

DISCONTINUED LICENSE(S) DEALER(S)

Northwest RV---(Springdale)—(F1485)

*Sold to Crain RV of Springdale—(F1485)

DISCONTINUED LICENSE(S) MFG/DIST

Suzuki Motor of America---10191D

*Suzuki: AYV's & UTV's

DISCONTINUED LICENSE(S) LESSOR

Revoked Licenses

Misc:

April 2021 ACTIVITY REPORT

DEALER LINE(S) ADDED/TERMINATED:

NEW DEALER LICENSE(S)

Orschlen Farm & Home---Pocahontas---(C1277)

*Massimo: ATV's & UTV's

NEW MANUFACTURER / DISTRIBUTOR / BRANCH LICENSE(S):

2nd STAGE MANUFACTURER / CONVERTER LICENSE(S):

NEW LESSOR(S):

DISCONTINUED LICENSE(S) DEALER(S)

ShIPLEY Motor Equipment Co.---Pottsville---(F048)

ShIPLEY Motor Equipment Co.---Ft. Smith---(F066)

ShIPLEY Motor Equipment Co.---Lowell---(F413)

*Sold to Bruckner---(F1268) Mack & Volvo: Trucks

*Sold to Bruckner---(F1267) Mack, Hino & Volvo Trucks

*Sold to Bruckner---(F1269) Hino & Mack Trucks

DISCONTINUED LICENSE(S) MFG/DIST

DISCONTINUED LICENSE(S) LESSOR

Revoked Licenses

Misc:

Investigations Summary

Investigator: John Carmack

February 15, 2021 to April 15, 2021

Advertising Issues/ Reviews	9
Possible MSRP Issues	0
Unlicensed Dealers (Renewal)	0
Unlicensed Salespeople	0
Unlicensed Distributors	0
Unlicensed Product	0
Unlicensed Manufacturer	0
Dealer Title Issue	5
Facilities Issues	0
Auction Sales	0
Off-Site Display / Sale	0
Dealer Issues/Trade in Sold	3
DCR	0
Distributor Issues	0
Warranty Violation	1
Vehicle Repairs/As-Is Purchase	1
AG Notice Site Visit	0
Rule 3 Publication Handout	0

Current Formal Investigations Status

1 *Open* Investigations
0 *Pending* Investigations
2 *Closed* Investigations
3 Total Investigations

Current Non-Formal Investigations Status

1 *Open* Investigations
0 *Pending* Investigations
8 *Closed* Investigations
9 Total Investigations

Current Ad Investigations Status

5 *Open* Investigations
1 *Pending* Investigations
5 *Closed* Investigations
6 Total Investigations

19 Total Investigator Activities

NOTE:

Open Investigation is an investigation that has been received as a complaint or has been initiated by the commission investigators, a file has been created and initial research has been conducted.

Pending Investigation is an investigation that the file has been completed and forwarded to the director for review but no determination has been made as to what action the findings warrant.

Closed Investigation is an investigation that has been reviewed by the Director and he has determined the investigation warrants no further action at this time.

Investigations Summary

Investigator: Crystal Campbell

February 15, 2021 to April 15, 2021

Advertising Issues/ Reviews	0
Possible MSRP Issues	0
Unlicensed Dealers	0
Unlicensed Salespeople	0
Unlicensed Distributors	0
Unlicensed Product	0
Unlicensed Manufacturer	0
Dealer Title Issue	2
Facilities Issues	0
Auction Sales	0
Off-Site Display / Sale	1
Dealer Issues	3
DCR	0
Distributor Issues	0
Warranty Violation	0
Vehicle Repairs/ As-Is Purchase	8
AG Notice Site Visit	0
Advertising Notice Site Visit	0
ETGP Accounting Review	0

**Current Formal
Investigations Status**
3 *Open* Investigations
0 *Pending* Investigations
4 Closed Investigations
7 **Total Investigations**

**Current Non-Formal
Investigations Status**
2 *Open* Investigations
0 *Pending* Investigations
4 Closed Investigations
6 **Total Investigations**

**Current Advertising
Investigations Status**
0 *Open* Investigations
0 *Pending* Investigations
0 Closed Investigations
0 **Total Investigations**

14 Total Investigator Activities

NOTE:

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Pending Investigation is an investigation that the file has been completed and forwarded to the director for review but no determination has been made as to what action the findings warrant.

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Arkansas Motor Vehicle Commission

2021 Formal Complaints

updated: 4/19/2021

<u>Date/ C#</u>	<u>Contact Information</u>	<u>Complaint Information</u>
1/4/2021 C#21-001	Dr. Marvin Barham 501-212-5926 marvinbarham@gmail.com	DEALER: Crain Ford Little Rock ALLEGATION: Advertising STATUS: Open: Waiting consumer response CC NOTES: f/u to Barham sent 1/29 and dealer for additional information.
1/5/2021 C#21-002	Glenn T. Gillihan 913-706-0356 gilly9751@yahoo.com	DEALER: Northwest RV Sales ALLEGATION: Title/Paperwork STATUS: Open: Investigator Carmack involved
1/8/2021 C#21-003	Mina Kamel 615-922-0209 minakamel96@gmail.com	DEALER: Superior Nissan of Conway ALLEGATION: Title/Paperwork STATUS: Open: Investigator Campbell involved NOTES: Closed
1/18/2021 C#21-004	George D. Hardy 501-622-0326 spaclaims@yahoo.com	DEALER: Mark McLarty Toyota ALLEGATION: Undisclosed Paint Damage STATUS: Closed: 3/2/2021
2/10/2021 C#21-005	Altman Motor Co 870-213-5371 altman@mvtel.net	DEALER/ MFG: FCA US LLC ALLEGATION: Inventory buy-back STATUS: Closed: 3/3/2021
4/8/2021 C#21-006	Amy Ramey 479-283-3479	DEALER/ MFG: Crain Hyundai of Fayetteville and Bentonville ALLEGATION: Advertising STATUS: Open: Investigator Carmack involved
4/8/2021 C#21-007	Anonymous	DEALER/ MFG: Sunrise Honda of Rogers ALLEGATION: Advertising #1 Dealer sunrisehondaofrogers.com STATUS: Open: Investigator Carmack involved

Arkansas Motor Vehicle Commission

Education Training Grant Program
FY2021 Subcommittee Recommendation

<u>Number</u>	<u>Institution Name</u>	<u>Amount Requested</u>	<u>Discription</u>	<u>Recommendation</u>
FY2021-001	North Central Career Center	\$30,000.00	Update collision repair equipment	\$0.00
FY2021-002	Northwest Technical Institution-Automotive Service Technology	\$28,323.04	Various Scan tools, tool sets, kits, and socket sets	\$13,500.00
FY2021-003	ASUB- Deisel Technology	\$15,000.00	3 Bay Toolbox w/ Power and Alpha Mutt Diagnostic Trailer Tester	\$15,000.00
FY2021-004	Northwest Technical Institution-Medium Heavy Duty Truck	\$15,202.50	Electrical diagnostic equipment and training aids	\$15,202.50
FY2021-005	National Park College	\$10,633.00	Tablet Scan Tool and Transmission Flush Machine	\$10,633.00
FY2021-006	ASU Three Rivers Career Center	\$19,876.98	Diagnostic System, Battery Charger, TPMS Programmer, Cordless tools, and Vehicle Lift	\$13,500.00
FY2021-007	Waldron High School	\$13,929.52	Alignment Lift	\$13,929.52
FY2021-008	UA Pulaski Technical College	\$14,000.00	ACS Recover/Recycle/Recharge AC Machine, and AC Recovery Machine	\$14,000.00
FY2021-009	UACCM	\$9,842.55	Vehicle Communication & Measurement Module (VCMM), and Integrated Diagnostic System (IDS)	\$9,842.55
FY2021-010	UA Fort Smith	\$16,708.00	Robinair Recovery Machine and Leak Detector, and Electude Software (Year Subscription)	\$9,708.00
FY2021-011	Cabot High School	\$30,000.00	Break Lathe	\$13,263.22
FY2021-012	South Arkansas Community College	\$24,327.48	Roadforce Elite Balancer, Flange Plate, Codelink Alignment Machine Software Update, and Refrigerant Recycler	\$8,093.00
FY2021-013	North Arkansas College	\$30,000.00	Equipment for expansion of the Outdoor Power Equipment (see itemized list)	\$13,500.00
FY2021-014	East Arkansas Community College	\$29,234.54	Hybrid Electrical Trainer, Hybrid Planetary Gearset Trainer, Hybrid Vehicle Technology Textbooks, and 80 Piece Insulated Tool Kit	\$12,552.17
FY2021-015	ASUB- Automotive Technology	\$30,000.00	Hybrid Trainers and Electric Vehicle Trainers	\$23,500.00
FY2021-016	Huntsville High School	\$29,000.28	Tools to expand both Automotive and Diesel Technology	\$13,500.00
\$346,077.89				\$199,723.96