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STATE OF ARKANSAS
ARKANSAS DEPARTMENT OF LABOR AND LICENSING

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**INFORMATION AND RESOURCES FOR EMPLOYERS AND EMPLOYEES
AFFECTED by the COVID-19 EMERGENCY**

Division of Workforce Services for filing unemployment claims:
File online using EZARC. Visit <https://www.ezarc.adws.arkansas.gov/>
between the hours of 6:00 a.m. and 6:00 p.m. Sunday through Saturday.
File by phone using the UI Hotline Call 1.844.908.2178 or 501.534.6304
between the hours of 8:00 a.m. to 3:30 p.m. Monday through Friday.

Arkansas Department of Health directives, orders and public health
guidance:
[https://www.healthy.arkansas.gov/programs-services/topics/novel-
coronavirus](https://www.healthy.arkansas.gov/programs-services/topics/novel-coronavirus).

U.S. Department of Labor

Families First Coronavirus Response Act (FFCRA)

The U.S. Department of Labor, Wage & Hour Division has posted the rule for the
Families First Coronavirus Response Act (FFCRA) on its website at:
<https://www.dol.gov/agencies/whd/ffcra>. The USDL has posted a pre-recorded webinar
specific to the FFCRA. You may find the slides here:
https://www.dol.gov/sites/dolgov/files/WHD/Pandemic/FFCRA_webinar.pdf.

The Covid-19 content on their website is being updated regularly at:
<https://www.dol.gov/agencies/whd/pandemic>. If you have any questions or need
guidance, please call the Little Rock Field office at 501-223-9114.

You can also view common questions and answers regarding FFCRA at the USDL
website: <https://www.dol.gov/agencies/whd/pandemic/ffcra-questions>

Arkansas Employer Information and assistance is located at
<https://www.arkansasedc.com/covid19>

Occupational Safety and Health Administration

OSHA News Release on whistle-blower protection and retaliation 04/08/20:

<https://www.osha.gov/news/newsreleases/national/04082020>

OSHA Guidance on Preparing Workplaces for COVID-19:

<https://labor.arkansas.gov/Websites/labor/images/OSHA3990.pdf>

Additional Information for employers and employees from OSHA:

<https://www.osha.gov/SLTC/covid-19/>

Equal Employment Opportunity Commission

“What You Should Know About COVID-19, and the ADA, the Rehabilitation Act and Other EEO Laws:”

https://www.eeoc.gov/eeoc/newsroom/wysk/wysk_ada_rehabilitaion_act_coronavirus.cfm

Arkansas Department of Labor and Licensing

Barbers Health Notice Directive:

<https://labor.arkansas.gov/Websites/labor/images/BarberBodyArtCosmetologyMassageTherapyMedicalSpasSchool.pdf>

EO20-06 State Board of Barber Examiners Rule Suspension:

<https://labor.arkansas.gov/Websites/labor/images/BarberSuspension.pdf>

Other State Agencies

Governor Asa Hutchinson’s Executive Orders and other information:

<https://govstatus.egov.com/ar-covid-19>

Arkansas Economic Development Commission information:

<https://www.arkansasedc.com/covid19>

Arkansas Department of Emergency Management:

<https://www.adem.arkansas.gov/external-affairs-educationoutreach>